

The

Hairdressers Registration Board of Western Australia

Newsletter Issue Two - Second Quarter, 2010

Media Statement

Court awards damages over hair extensions

A Hamilton Hill woman has been fined \$150 and ordered to pay damages to her customers amounting to \$1,750 after she installed hair extensions while unregistered.

The Hairdressers Registration Board took legal action against **Ella Stratton**, who operates a home business called **Glam Hair—Forever Hair Extensions**, after three customers lodged formal complaints about the quality of her work.

Ms Stratton pleaded guilty in the Perth Magistrates Court on 14 May 2010 and was also ordered to pay court costs of \$467 equating to a total of \$2367.

The Court was told that the woman cut the complainants' hair using what appeared to be kitchen scissors.

The Board has been concerned about a rise in complaints against unqualified people using inferior hair extensions and incorrect application techniques and is currently investigating 12 other hair extension operators.

The Board's Registrar Les Marshall said that other complaints the Board had dealt with reflected

consumers experiencing physical symptoms ranging from serious discomfort, tension headaches, hair breakage, scalp lesions and, in a worst case scenario, traction alopecia (isolated hair loss).

In a public statement that has been issued by the Board Mr Marshall has told the public that, "Before committing to having hair extensions, consumers should undertake a thorough consultation process with a number of professional hairdressers who specialise in hair extensions,"

Consumers who are concerned about the service they have received have been invited to contact the Board on **9381 9966**.

For further information, please contact Les Marshall, Registrar, Hairdressers Registration Board on 9381 9966.

PROSECUTIONS

The following details are a list of the Board's prosecutions of hairdressers for breaches of the Hairdressers Registration Act & Regulations. Should you wish to view a full list of our prosecutions please go to the [Professional Conduct](#) section of our website at www.hrb.org.au.

DATE	RESPONDENT	ALLEGATION	DECISION	FINES/LEGAL COSTS IMPOSED
14/8/2009	Candice Thomas of Hairhouse Warehouse - Cannington	Section 15(1)(b)	Guilty	\$825.00
14/8/2009	Jennifer Perrin	Section 15(1)(b)	Guilty	\$825.00
27/11/2009	Danielle Keating of Casanova's Hair Fashions - Mandurah	Section 15(1)(b)	Guilty	\$1049.70
11/12/2009	Craig McLeod of Da Vinci Hair Studio - Noranda	Section 15(1)(b)	Guilty	\$800.00
14/5/2010	Ella Stratton of Glam Hair Forever Hair Extensions - Hamilton Hill	Section 15(1)(b)	Guilty	\$616.70

QUARTERLY INSPECTION STATISTICS

The HRB has visited around 600 salons in the past 3 months. There were over 117 breaches found at these inspections ranging from unpaid fees, unregistered hairdressers (including mobile and home based hairdressers), employers leaving apprentices working unsupervised and suspended hairdressers practicing illegally. The Board regularly prosecutes offenders that are in breach of the HR Act and Regulations.

April 2010

RP	RE	A	APP	H	UR	UP	UE	SA	No. of Visits	Metro	Country
294	54	16	123	4	35	23	6	1	203	154	49

May 2010

RP	RE	A	APP	H	UR	UP	UE	SA	No. of Visits	Metro	Country
307	39	14	96	1	24	9	3	1	190	183	7

June 2010

RP	RE	A	APP	H	UR	UP	UE	SA	No. of Visits	Metro	Country
297	38	1	100	1	16	10	2	5	203	117	86

Update on the Government proposal for the hairdressing industry in Western Australia

The Board's second newsletter of 2009 contained information about the Government's plan to abolish the Hairdressers Registration Board and deregulate the hairdressing industry. The purpose of this article is to update you on the progress of the proposal.

The amending Bill has been approved by the Legislative Assembly (Lower House) of the Parliament and is currently before the Legislative Council (Upper House). If the Legislative Council approves the Bill, a date will be set for the law to come into force. This lead in time will enable the affairs of the Board to be wound up.

In the meantime, hairdressers practising in an area covered by the Hairdressers Registration Act 1946 are still required to be registered and the Hairdressers Registration Board is still responsible for supervising the industry.

Information and updates about the proposal continue to be available from the Consumer Protection website, www.commerce.wa.gov.au or by telephoning the Consumer Protection Call Centre on 1300 30 40 54.

RP	Registered Principals	H	Helpers
RE	Registered Employees	UR	Unregistered
SA	Salon Assistant	UP	Unfinancial Principals
A	Applicants	UE	Unfinancial Employees
APP	Apprentices		

LIST of CONTACTS

The HRB often receive enquiries relating to wages, apprentices, industrial relations matters, union matters, and a number of other various issues. As the HRB is the regulatory body for the industry it is unable to answer queries relating to a number of the above therefore we have included a list of contacts numbers to enable you to be directed to the correct department:

Labour Relations—Department of Commerce

Website: www.commerce.wa.gov.au/LabourRelations

Phone: 1300 65 52 66

- Handle enquiries relating to wages and industrial relations issues.

Worksafe

Website: www.commerce.wa.gov.au/WorkSafe

Phone: 1300 307 877

- Handle enquiries relating to Occupational Safety and Health

Apprenticentre

Website: www.trainingwa.wa.gov.au/apprenticentre

Phone: 13 19 54

- Handle enquiries relating to apprentice training.

West Australian Industrial Relations Commission (WAIRC)

Website: www.wairc.wa.gov.au

Phone: 9420 4444

- provide information relating to award rates.

Master Ladies Hairdressers Association (MLHA)

Website: www.salonadvice.net.au

Phone: 9421 1715

- Union for Hairdressing Employers - (Salon Owners).

The Shop, Distributive and Allied Employees Association

Website: www.sdawa.asn.au

Phone: 9221 4321

- Union for Hairdressing Employees

Level 1, 46 Salvado Road (PO Box 463), WEMBLEY WA 6913

P: (08) 9381 9966 F: (08) 9388 0820

E: admin@hrb.org.au W: www.hrb.org.au